

MVA Injury Care

Clinic Responsibilities

Complete a full **Assessment** and provide a **Diagnosis**

Your Diagnosis determines the number of sessions you are entitled to:

Whiplash-Associated Disorder (WAD)

90% of WAD injuries are **WAD II*** injuries = **21 treatments**

Muscle Strain / Ligament Sprain

The *majority* of **Sprain / Strain** injuries = **10 treatments**

* WAD II injuries are defined by: decreased range of motion, point tenderness, no fracture, and no objective neurological deficits

Patient Responsibilities

Within 10 days of accident

1 Notify your auto-insurance provider and obtain the following information:

Accident claim number

Name and contact info of your claim adjuster

2 Book an Assessment from one of the following:
Chiropractor
Physical Therapist
Family Doctor

Notify our clinic administration that you were in a MVA at time of initial booking

Provide our clinic administration with your claim information:

- Claim number
- Insurance company name
- Claim adjuster name

FAQ's

Do I need a referral from my Medical Doctor?

→ You do not need a referral for Chiropractic or Physiotherapy treatment at any time. If Massage Therapy is indicated, you will need a referral from the provider who assessed you.

Do I have to pay for my treatments?

→ Treatments are billed directly to your insurance provider up to 90 days after the accident date.

Do I get to choose my provider or clinic?

→ You have the choice of which provider or clinic to receive treatment from. Your insurance company can suggest preferred providers at your request.